

Dear customers and partners,

Thanks to those who were able to participate in the information call organised this morning by the **DSNA Directorate of Operations** concerning **the preparation for the implementation of 4-FLIGHT in PARIS ACC** planned for 2024.

As promised, please find attached the slides presented.

*Also, as a reminder:*

*As last year, the DSNA organizes a F2F Customers Day on the **9th of November 2023 in Paris** (9:30am to 5pm, at IBIS CDG Airport hotel):*

- *Morning session: DSNA **Fall Customers Meeting** focus on Performances: summer 2023 and perspectives for 2024.*
- *Afternoon session: we will hold a DSNA **Green Operations Task Force meeting**.*

*The detailed agenda will be sent in the coming weeks.*

*Important for us, please register online to participate to this customer event: [registration](#)*

Do not hesitate if you have any question,

Warm regards,

*DSNA Customers office*

*Pôle Relations Clients, Usagers et Partenaires*

*Mission des Affaires Int' et des Relations Clients*

*Direction de la Stratégie et des Ressources*